

Understanding the sources of variation in outcomes, and responding effectively to them, lies in the heart of quality improvement.

What data are we reviewing?	
What does this data measure?	
What population is included in this data?	
Are there any limitations to this data (i.e., are there things that this data does not tell us)?	
What factors might impact the reliability of this data?	

	<i>Only Facts - No Opinions</i>	<i>What questions do you have?</i>
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